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**SOCIOLOGY 1**

**Chapter 4-Section 5:** THE STRUCTURE OF FORMAL ORGANIZATIONS

1. **DEFINE: BUREAUCRACY-Why call it that?**
2. List and Explain **Max Weber’s** 5 characteristics of a **model bureaucracy**:
   1. –
   2. –
   3. –
   4. –
   5. –
3. **Use the chart on page 86 to answer the following questions:**
   1. Who has the most power and responsibility in this bureaucracy?
   2. Who oversees the Executive Director of Athletics/Activities?
   3. Who oversees the Executive Director of Field Services?
   4. Who oversees the Assistant Superintendent of Management Support Services?
   5. Who do you think a High School Principal would answer directly to? (best guess and explain why)
4. **Explain the example given in the book about how workers at the Western Electric Company would use social pressure to enforce certain norms regarding the rate of work. Include the labels and terminology associated with this.**
5. **For those who see Bureaucracies in a positive light, they’d say that: Bureaucracies…**
   1. are the best method of coordinating large numbers of people to….
   2. create order by clearly defining…
   3. also provide stability since….
6. **However, actual bureaucracies are less effective sometimes because:**
   1. They lose sight of…
   2. Abandon their original purpose…
   3. Tend to encourage the development of a….
   4. Some officials focus to intently on…
   5. “Red Tape” is…
   6. Do you have a story of someone becoming frustrated with a “red tape” scenario?
7. **Why is the development of an “oligarchy” problematic in a bureaucracy?**
8. **What is the “Iron Law of Oligarchy?”**
9. **What is the “Peter Principle?”**
10. **What is “Parkinson’s Law?”-explain the example.**